

COMMUNITY LIVING
Essex County

Inspiring Possibilities

annual report
2018/2019

June, 2019





Robert Tomek, President

On behalf of the Board of Directors welcome to our Annual Report covering the period of April 1, 2018 to March 31, 2019. There is a lot to report on and this provides a snapshot of our activities, accomplishments, growth and some future glimpses. The cover pictures are great and tell part of the story. Behind the pictures are amazing people ... people we support, their families, volunteers, partners, donors and all employees. They inspire possibilities and ensure Community Living Essex County remains a modern, leading agency in this Sector.

As of March 31, 2019 ...

- The Agency is the **LARGEST** Developmental Service (DS) Sector **service provider** in the West Region AND the **LARGEST non-profit employer** in Windsor - Essex County with over 516 part time and 208 full time employees. CUPE Local 3137 represents direct support employees and administration officers.
- High quality supports and services provided to **over 700 children, youth and adults** including community participation, accommodation supports, family supports, Select A Break respite options and employment supports. Continue, in collaboration with Regional Support Associates, to provide enhanced specialized services to people with extraordinary challenges.
- We own **52 properties, lease 6** and own **65 vehicles** with 21 of those being wheelchair accessible vans.
- Our continued partnership with Ensemble (families) and New Day, Leaders of Today (advocates) ensures people receiving supports and families have a strong voice within the Agency.

Embracing Technology

- At Community Living Essex County we're using the latest technology in the way we work and to enhance the supports and services we offer to people with intellectual disabilities and their families. Visit us online to learn more about Smart Support, Technology Enabled Services.

550+
DEVICES

SMART SUPPORT

Over 300 video meetings enhancing efficiency, providing cost savings

VIDEOCONFERENCING SOLUTIONS

ShareVision
PERSON CENTERED
DATABASE

OurTrainingRoom.com
LEARNING MANAGEMENT
SYSTEM

Reaching over 730 employees for online training and tracking.

E-FILES

MyCommunityHub.ca
ONLINE ACTIVITY
LISTING SPACE

REAL Xchange

Resource hub created by CLEC now with over 80 agencies registered.

WHERE IT'S AT
A COMMUNITY
EVENTS BLOG

1,970



Page Likes

1,014



Followers

1,076



Followers

250



Followers

Some Accomplishments

GRANT FUNDING was received for many projects allowing us to enhance supports, improve outcomes for people we serve and build community connections and collaborations. A few of note

- ▶ **FIT TOGETHER:** *funded by Ontario Trillium Foundation.* In partnership with the University of Windsor's Human Kinetics Department. Free exercise programs reached 78 participants, created online video exercise/gym etiquette manual, substantial data for future academic papers and saw student volunteers change career focus to DS Sector.
- ▶ **eVantage:** *funded by MCCSS Employment & Modernization.* Researching and piloting countless apps, increasing inclusive employment opportunities and leading a growing provincial consortium of employment service providers.
- ▶ **As Safe As Possible (ASAP), "Say No to Exploitation & Human Trafficking":** *funded by MCCSS, Ontario's Safer & Vital Communities.* Develop and launch online and in person curriculum to empower people with disabilities and build awareness with justice professionals.

Continue to provide strong leadership provincially. This includes attendance at conferences and forums presenting and showcasing the work of the agency over the past year. Presentations confirmed for eVantage at the Canadian Association for Supported Employment conference and both ASAP and Technology Enabled Supports at the Community Living Ontario conference. Presented at two MCCSS employee professional development events.

Career Compass, the agency's modernized employment service, connected to 127 people across the county at various stages of employment. 81 people were employed in their home communities. Last year Career Compass connected people to 55 new job opportunities. Youth In Action, the agency's summer work experience program, saw 17 youth employed last summer with another 30 youth registered for Summer 2019.

Community Engagement at a Glance



Resources for the year ending March 31, 2019 (in millions)



Revenues	\$	Expenditures	\$
MCCSS	30.8	Accommodation Supports	29.6
Fees for service	6.4	Employment/Community Participation supports	2.9
Fundraising/donations	0.3	In and Out of Home Respite	3.3
Other grants and revenues	0.6	Community Relations/Other	0.1
Investment income	0.2	Administration	2.4
TOTAL	38.3	TOTAL	38.3

Copies of the audited financial statements are available, upon request, at our office in Essex.

Board of Directors, 2018/19

President:

Robert Tomek

1st Vice President:

Sue Desjarlais

2nd Vice President:

Chad Sutherland

Treasurer:

Erika Davidson

Past President:

Ron Giofu

Directors:

Diane Bourbeau
Michelle Mastellotto
Diane Neves
Scott Pratt
Raymond Renaud
Mike Siblani

Secretary to the Board/ Executive Director:

Karen Bolger

Senior Management

Corey Dalglish, Director, CL
Operations

Rosa Amicarelli, Director, CL
Supports (North)

Jenna Foley, Director, CL
Supports (Central)

Lee-Anne Dupuis, Director,
CL Supports (South)

Anne Garrod, Director, CL
Supports (West)

Claire Market, Director,
Human Resources

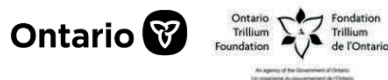
Rose Renaud, Director,
Finance

Julie LaSorda, Director,
Marketing and Innovation

With thanks and in recognition of ...

... our major funder – the Ministry of
Children, Community and Social Services.

And with acknowledgment and
appreciation to the Ontario Trillium
Foundation Fund.



.... providing advocate leadership.

newday@communitylivingessex.org,
519 776 6483, extension 267



... providing family leadership.

www.ensembleunderstands.com,
ensemble@communitylivingessex.org,
519 776 6483, extension 225

With THANKS to

EVERYONE

who helps us to inspire possibilities.
You make a difference!!



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Essex, Ontario
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519 776 6483

www.communitylivingessex.org



VISION

A community that
celebrates inclusion and
inspires possibilities.

MISSION

We are committed to
support people in achieving
their goals and dreams and
to realize their value as full
citizens in their community.

GUIDING PRINCIPLES

- The value of each person as an individual citizen.
- Individualized and flexible supports
- Choice, control and safety for each person supported.
- Support networks.
- Community partnerships
- Advocacy
- Accountability.

GOALS

Improve access to services
for people requiring support
and their families.

Offer people requiring
support and their families
innovative, flexible and
affordable support.

Design a responsive and
sustainable business model.

Provide leadership and
innovation in a modernized
Developmental Services
Sector.